

Safely back to work!

Additional measures when relaunching after relaxation of corona measures

Customer greeting



Keep a minimum distance of 1.5 m from the customer at all times. You can ask the customer to step back if (s)he gets too close.

When you've rung the bell, step back 1.5 m and ask the customer to lead the way so you can maintain a safe distance.

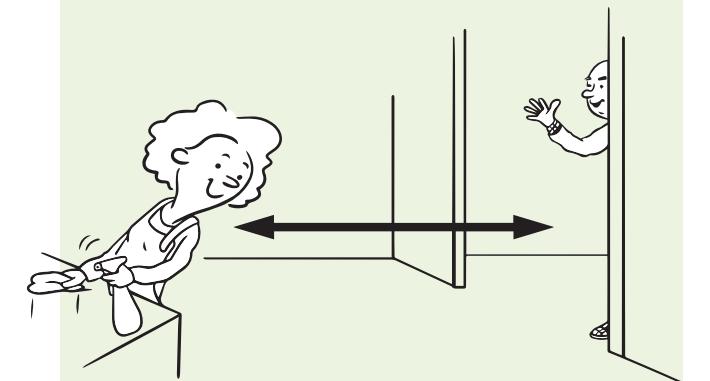
"I like to respect the prescribed minimum distance of 1.5 m to keep things safe for the both of us."

Taking a 'coffee break' at the customer's

"I truly appreciate you want to offer me something to drink but in order to keep things safe for the both of us I'm afraid I can't accept. I brought my own beverage."



Keep a safe distance



Your customer is not supposed to be present in the same room/zone.

If this happens anyway, kindly ask the customer to leave the room.

"I like to respect the imposed measures to keep things safe for the both of us. That is why I would like to ask you not to enter the room while I'm cleaning here."

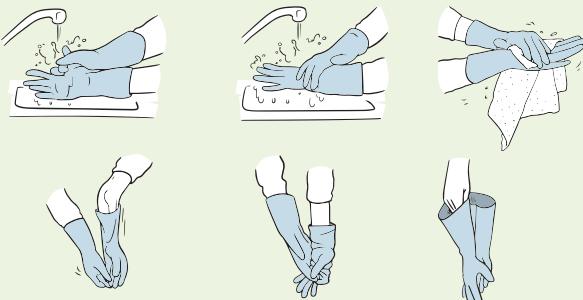
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How to use gloves correctly

If you feel safer wearing gloves at work be sure to use hard wearing gloves and observe the following rules:

- Wash your hands with water and soap before putting on your gloves.
 - Do this frequently during work, with your gloves on.
 - Do not touch your face with your gloves.
 - When finished remove your gloves as follows:
- ➔ Wash your hands with water and soap before removing your gloves.
- ➔ Dry them as best you can with a kitchen roll or a paper towel.
- ➔ Carefully remove your gloves by pulling the fingertips.
- ➔ Put the gloves away safely.
- ➔ Wash your hands again with water and soap.



How to use face masks correctly

The use of a face mask is only compulsory on public transport.

If you still prefer to wear a face mask at work please observe the following rules:

- Wash your hands before putting on the face mask.
- Always use the straps to put on or remove your face mask.
- Do not touch the inside of your mask with your hands.
- Do not touch your mask while you're wearing it.
- Make sure the mask covers your nose and mouth completely.
- Continue to wash your hands on a regular basis.
- Always respect a **minimum distance of 1.5 metres** from your customer and others.
- Wash your hands thoroughly with water and soap before removing your mask. Hold the mask by the straps as you remove it and fold it in two with the inside of the mask facing inwards. Insert the mask in an envelope. Wash your hands again with water and soap. At home wash your mask at a min. temperature of 60°C.
- If you use public transport to get to work do not remove your mask until your arrival.



Sanitising gels

Washing your hands with water and soap is still the most important precaution you can take. If in addition you'd like to use a sanitising gel you must observe the following procedure:

- Dispense some sanitising gel into your hand (3 mm).
- Rub the palms of your hands together.
- Rub the palm of your right hand over the back of your left hand and vice versa.
- Fold and rub your palms together while interlacing your fingers.
- Keep rubbing the gel into your hands until they are dry.
- In case of frequent use of sanitising gels apply hand cream on a regular basis after work.

